



Architen Landrell Quality Policy

As designers and manufacturers of engineered fabric tension structures, we operate in a very specialist and discerning market. To succeed in this market we operate in a systematic, organised and cost-effective manner to meet the highest levels of service and product quality required by our customers.

The Quality Policy of Architen Landrell Manufacturing Ltd is that of:

- Demonstrating that we are meeting or exceeding customers' requirements, as well as statutory & regulatory requirements, including health, safety & welfare, and the requirements of ISO 9001 in regards to quality management.
- Development, implementation, and continuous improvement of the effectiveness of our quality management system.
- Achievement of our quality objectives.
- Setting measurable targets for improvement

The requirements specified in our Quality Documentation and its supporting procedures are mandatory on all personnel and all of our suppliers, and it is essential in our approach to quality that each person recognises and accepts their own contribution to customer service and quality, by taking responsibility for the quality of their own output.

The Company's objectives for quality have been achieved with co-operation from employees, customers and suppliers, combined with the commitment of the Board of Directors to provide all other necessary resources. All employees are actively encouraged to report concerns related to quality to senior management using the Quality Concern Report forms provided.

We have communicated and explained this policy to our employees and suppliers, and we will review it regularly for continuing suitability..

Signed:

Christopher Rowell
Managing Director

Date: November 2023